Sex

	Antal	Procent
Female	34	69,4%
Male	15	30,6%
Total	**49**	**100,0%**

Age

	Antal	Procent
25-34 years	22	44,9%
35-44 years	21	42,9%
45-55 years	3	6,1%
55 years or older	3	6,1%
Total	**49**	**100,0%**

Position

	Antal	Procent
Manager	7	14,3%
Head of section	6	12,2%
Assistant	21	42,9%
Other:	7	14,3%
Adviser	8	16,3%
Total	**49**	**100,0%**

Organisation - survey

	Antal	Procent
International donor organisation	9	18,4%
Serbian Line Ministry	23	46,9%
Other	17	34,7%
Total	**49**	**100,0%**

Organisation - Isdacon

	Antal	Procent
Line Ministry	25	51,0%
International donor organisation	17	34,7%
Other	7	14,3%
Total	**49**	**100,0%**

How often do you log on to and use the ISDACON?

	Antal	Procent
Never	2	4,1%
Rarely	17	34,7%
Monthly	8	16,3%
Weekly	15	30,6%
Daily	7	14,3%
Total	**49**	**100,0%**

For how long have you been using ISDACON?

	Antal	Procent
Less than 6 months	19	40,4%
6-12 months	6	12,8%
1-2 years	15	31,9%
More than 2 years	7	14,9%
Total	**47**	**100,0%**
Ubesvaret	2	4,1%

Are you entering data into the ISDACON database?

	Antal	Procent
Yes	21	67,7%
No	10	32,3%
Total	**31**	**100,0%**
Ubesvaret	18	36,7%

Frequency of use

	Antal	Procent
Low frequent users	19	38,8%
Monthly users	8	16,3%
Frequent users	22	44,9%
Total	**49**	**100,0%**

Experience of use

	Antal	Procent
Less than 6 months	19	40,4%
6 months - 2 years	21	44,7%
More than 2 years	7	14,9%
Total	**47**	**100,0%**
Ubesvaret	2	4,1%

Q 8-14. To what extent do you agree with the following statements regarding ISDACON?

		Totally disagree	Disagree	Agree	Totally agree	Don´t know/not applicable	Total
The ISDACON web pages have an attractive layout and an appealing look	Procent	2,1%	25,5%	63,8%	4,3%	4,3%	100,0%
	Antal	1	12	30	2	2	47
The ISDACON web pages have a user-friendly structure which makes it easy to navigate through them	Procent	2,1%	34,0%	57,4%	6,4%	,0%	100,0%
	Antal	1	16	27	3	0	47
ISDACON is well known (...) as the connection between national development projects and international donor funding	Procent	8,5%	31,9%	44,7%	4,3%	10,6%	100,0%
	Antal	4	15	21	2	5	47
The information stored in ISDACON about available international donor funding is generally accurate and reliable	Procent	,0%	25,5%	44,7%	8,5%	21,3%	100,0%
	Antal	0	12	21	4	10	47
The information stored in ISDACON about national development projects seeking funding is generally accurate and reliable	Procent	,0%	12,8%	51,1%	8,5%	27,7%	100,0%
	Antal	0	6	24	4	13	47
All in all, I am satisfied with the technical functionality of ISDACON	Procent	4,3%	27,7%	61,7%	6,4%	,0%	100,0%
	Antal	2	13	29	3	0	47
All in all, I am satisfied with how the ISDACON system is working to link and match international donor funding with national projects	Procent	2,1%	19,1%	57,4%	8,5%	12,8%	100,0%
	Antal	1	9	27	4	6	47

Q 15-22. Line Ministeries - To what extent do you agree with the following statements regarding Data entry process

		Totally disagree	Disagree	Agree	Totally agree	Don´t know/not applicable	Total
The four-step process of entering project proposals into ISDACON is clear and user-friendly	Procent	,0%	26,3%	57,9%	15,8%	,0%	100,0%
	Antal	0	5	11	3	0	19
The project form/module designed by ISDACON for entering project proposals is easy to use and logical	Procent	5,3%	21,1%	57,9%	15,8%	,0%	100,0%
	Antal	1	4	11	3	0	19
Where to enter what data into the ISDACON Project form/module is well explained and described on the webpage	Procent	,0%	10,5%	57,9%	26,3%	5,3%	100,0%
	Antal	0	2	11	5	1	19
The categories (variables) used in the ISDACON Project form are adequate and match my organization	Procent	,0%	26,3%	57,9%	10,5%	5,3%	100,0%
	Antal	0	5	11	2	1	19
The new ISDACON interface for entering project proposals (introduced in May 2007) is an improvement compared to the old interface	Procent	,0%	,0%	70,0%	20,0%	10,0%	100,0%
	Antal	0	0	7	2	1	10
The new ISDACON interface for entering project proposals is quicker and more responsive than the old interface	Procent	,0%	10,0%	80,0%	,0%	10,0%	100,0%
	Antal	0	1	8	0	1	10
I am familiar with the ISDACON technical guidelines (= the user manual describing how to enter data)	Procent	,0%	15,8%	52,6%	26,3%	5,3%	100,0%
	Antal	0	3	10	5	1	19
I have received proper training/instruction on how to enter data into ISDACON	Procent	15,8%	26,3%	21,1%	26,3%	10,5%	100,0%
	Antal	3	5	4	5	2	19

Q 24-29. Donors - To what extent do you agree with the following statements regarding Data entry process

		Totally disagree	Disagree	Agree	Totally agree	Don´t know/not applicable	Total
Data on donor funding within my organization´s mandate is entered fast and efficiently into ISDACON by the DACU staff	Procent	,0%	33,3%	66,7%	,0%	,0%	100,0%
	Antal	0	3	6	0	0	9
The financial information on donor funding within my organization´s mandate is entered accurately into ISDACON by the DACU staff	Procent	,0%	33,3%	66,7%	,0%	,0%	100,0%
	Antal	0	3	6	0	0	9
The general information and requirements on donor funding within my organization´s mandate are entered accurately into ISDACON by the DACU staff	Procent	,0%	33,3%	55,6%	,0%	11,1%	100,0%
	Antal	0	3	5	0	1	9
The categories (variables) used (...) in ISDACON are adequate and matching the categories used in ´real-life´ by my organization	Procent	,0%	33,3%	44,4%	11,1%	11,1%	100,0%
	Antal	0	3	4	1	1	9
The project proposal format of ISDACON is giving a satisfying overview of the project´s purpose, key activities and budget	Procent	,0%	33,3%	55,6%	,0%	11,1%	100,0%
	Antal	0	3	5	0	1	9
I have received proper training/instruction on how use the ISDACON	Procent	11,1%	66,7%	11,1%	11,1%	,0%	100,0%
	Antal	1	6	1	1	0	9

Q 31-36. The Report module - To what extent do you agree with the following statements?

		Totally disagree	Disagree	Agree	Totally agree	Don´t know/not applicable	Total
The Report module is useful to extract information from the ISDACON	Procent	,0%	8,5%	76,6%	6,4%	8,5%	100,0%
	Antal	0	4	36	3	4	47
The reports generated by the Report module in ISDACON are useful for my organization	Procent	,0%	10,6%	66,0%	4,3%	19,1%	100,0%
	Antal	0	5	31	2	9	47
It is technically easy to generate reports with the Report module	Procent	,0%	12,8%	53,2%	8,5%	25,5%	100,0%
	Antal	0	6	25	4	12	47
Having a map tool showing graphically how funding is allocated by sectors to geographical regions seems like a very useful feature	Procent	2,1%	6,4%	66,0%	14,9%	10,6%	100,0%
	Antal	1	3	31	7	5	47
The Report module allows me to decide the level of detail and aggregation when generating reports	Procent	2,1%	12,8%	51,1%	2,1%	31,9%	100,0%
	Antal	1	6	24	1	15	47
I have received proper training/ instruction on how to use the report module in ISDACON	Procent	23,4%	36,2%	21,3%	2,1%	17,0%	100,0%
	Antal	11	17	10	1	8	47

Q 38-41. The Search module - To what extent do you agree with the following statements?

		Totally disagree	Disagree	Agree	Totally agree	Don´t know/not applicable	Total
The Search module is useful for finding stored information about projects and funding in ISDACON	Procent	,0%	17,0%	72,3%	4,3%	6,4%	100,0%
	Antal	0	8	34	2	3	47
The number of search criteria in the Search module is adequate	Procent	,0%	10,6%	76,6%	,0%	12,8%	100,0%
	Antal	0	5	36	0	6	47
The selection of search criteria is adequate and useful	Procent	2,1%	12,8%	70,2%	4,3%	10,6%	100,0%
	Antal	1	6	33	2	5	47
I have received proper training/ instruction on how to use the Search module in ISDACON	Procent	19,1%	25,5%	27,7%	8,5%	19,1%	100,0%
	Antal	9	12	13	4	9	47

Q 43-48. Documents and Links - To what extent do you agree with the following statements?

		Totally disagree	Disagree	Agree	Totally agree	Don´t know/not applicable	Total
ISDACON is a reliable source for finding (...) information on international donor funding and national development projects	Procent	2,1%	8,5%	68,1%	12,8%	8,5%	100,0%
	Antal	1	4	32	6	4	47
The documents are well organized and categorized on the ISDACON webpage	Procent	2,1%	27,7%	53,2%	10,6%	6,4%	100,0%
	Antal	1	13	25	5	3	47
I am satisfied with the number and quality of the documents found in ISDACON	Procent	2,1%	19,1%	68,1%	4,3%	6,4%	100,0%
	Antal	1	9	32	2	3	47
The documents and files stored in the Documents section of ISDACON can be downloaded without problems	Procent	,0%	10,6%	70,2%	10,6%	8,5%	100,0%
	Antal	0	5	33	5	4	47
I have received proper training/ instruction on how to find documents and information in ISDACON	Procent	12,8%	25,5%	31,9%	6,4%	23,4%	100,0%
	Antal	6	12	15	3	11	47
ISDACON contains a useful and relevant collection of links	Procent	,0%	10,6%	59,6%	8,5%	21,3%	100,0%
	Antal	0	5	28	4	10	47

Q 50-54. Help and Support - To what extent do you agree with the following statements?

		Totally disagree	Disagree	Agree	Totally agree	Don´t know/not applicable	Total
I am satisfied with the existing support and guidelines available on the ISDACON webpage	Procent	2,1%	23,4%	51,1%	10,6%	12,8%	100,0%
	Antal	1	11	24	5	6	47
It would be useful to have a HELP option on the webpage, to resolve any problems when working with ISDACON	Procent	2,1%	2,1%	51,1%	36,2%	8,5%	100,0%
	Antal	1	1	24	17	4	47
I am satisfied with the level of support from the DACU staff	Procent	,0%	10,6%	42,6%	29,8%	17,0%	100,0%
	Antal	0	5	20	14	8	47
I am satisfied with the level of support from the ISDACON IT team	Procent	2,1%	4,3%	48,9%	17,0%	27,7%	100,0%
	Antal	1	2	23	8	13	47
I find the ´Questions & Suggestions´-field on the ISDACON webpage very useful	Procent	,0%	6,4%	59,6%	10,6%	23,4%	100,0%
	Antal	0	3	28	5	11	47

56. Why are you not using the ISDACON webpages?

	Antal	Procent
I am not familiar with ISDACON	1	50,0%
It is not part of my job	1	50,0%
ISDACON is not relevant for my organization		
We are using other IT systems/databases		
We work directly with the relevant organization		
Other, please specify:		
Total	**2**	**100,0%**

Procenterne summer ikke nødvendigvis til 100, da det har været muligt at sætte flere kryds i spørgsmålet.

8. The ISDACON web pages have an attractive layout and an appealing look

		The ISDACON web pages have an attractive layout and an appealing look	
		Gennemsnit	Antal
Total	Total	58	45
Organisation - by Isdacon	Serbian Line Ministry	55	23
	International donor organisation	64	15
	Other	52	7
Frequency of use	Low frequent users	59	17
	Monthly users	58	8
	Frequent users	57	20
Experience of use	Less than 6 months	51	17
	6 months - 2 years	62	21
	More than 2 years	62	7

9. The ISDACON web pages have a user-friendly structure which makes it easy to navigate through them

		The ISDACON web pages have a user-friendly structure which makes it easy to navigate through them	
		Gennemsnit	Antal
Total	Total	56	47
Organisation - by Isdacon	Serbian Line Ministry	51	24
	International donor organisation	63	16
	Other	57	7
Frequency of use	Low frequent users	63	17
	Monthly users	50	8
	Frequent users	53	22
Experience of use	Less than 6 months	47	19
	6 months - 2 years	60	21
	More than 2 years	67	7

10. ISDACON is well known (...) as the connection between national development projects and international donor funding

		ISDACON is well known (...) as the connection between national development projects and international donor funding	
		Gennemsnit	Antal
Total	Total	50	42
Organisation - by Isdacon	Serbian Line Ministry	48	22
	International donor organisation	62	13
	Other	33	7
Frequency of use	Low frequent users	47	17
	Monthly users	44	6
	Frequent users	54	19
Experience of use	Less than 6 months	52	16
	6 months - 2 years	47	19
	More than 2 years	52	7

11. The information stored in ISDACON about available international donor funding is generally accurate and reliable

		The information stored in ISDACON about available international donor funding is generally accurate and reliable	
		Gennemsnit	Antal
Total	Total	59	37
Organisation - by Isdacon	Serbian Line Ministry	63	17
	International donor organisation	52	14
	Other	67	6
Frequency of use	Low frequent users	58	15
	Monthly users	67	6
	Frequent users	58	16
Experience of use	Less than 6 months	64	11
	6 months - 2 years	57	20
	More than 2 years	61	6

12. The information stored in ISDACON about national development projects seeking funding is generally accurate and reliable

		The information stored in ISDACON about national development projects seeking funding is generally accurate and reliable	
		Gennemsnit	Antal
Total	Total	65	34
Organisation - by Isdacon	Serbian Line Ministry	63	17
	International donor organisation	67	12
	Other	67	5
Frequency of use	Low frequent users	67	11
	Monthly users	62	7
	Frequent users	65	16
Experience of use	Less than 6 months	67	12
	6 months - 2 years	63	16
	More than 2 years	67	6

13. All in all, I am satisfied with the technical functionality of ISDACON

		All in all, I am satisfied with the technical functionality of ISDACON	
		Gennemsnit	Antal
Total	Total	57	47
Organisation - by Isdacon	Serbian Line Ministry	50	24
	International donor organisation	67	16
	Other	57	7
Frequency of use	Low frequent users	61	17
	Monthly users	58	8
	Frequent users	53	22
Experience of use	Less than 6 months	53	19
	6 months - 2 years	60	21
	More than 2 years	57	7

14. All in all, I am satisfied with how the ISDACON system is working to link and match international donor funding with national projects

		All in all, I am satisfied with how the ISDACON system is working to link and match international donor funding with national projects	
		Gennemsnit	**Antal**
Total	Total	61	41
Organisation - by Isdacon	Serbian Line Ministry	60	24
	International donor organisation	61	12
	Other	67	5
Frequency of use	Low frequent users	53	12
	Monthly users	71	7
	Frequent users	62	22
Experience of use	Less than 6 months	63	18
	6 months - 2 years	57	18
	More than 2 years	67	5

15. The four-step process of entering project proposals into ISDACON is clear and user-friendly

		The four-step process of entering project proposals into ISDACON is clear and user-friendly	
		Gennemsnit	**Antal**
Total	Total	63	19
Organisation - by	Serbian Line Ministry	63	19
Frequency of use	Low frequent users	67	3
	Monthly users	67	1
	Frequent users	62	15
Experience of use	Less than 6 months	59	9
	6 months - 2 years	63	8
	More than 2 years	83	2

16. The project form/module designed by ISDACON for entering project proposals is easy to use and logical

		The project form/module designed by ISDACON for entering project proposals is easy to use and logical	
		Gennemsnit	**Antal**
Total	Total	61	19
Organisation - by	Serbian Line Ministry	61	19
Frequency of use	Low frequent users	44	3
	Monthly users	67	1
	Frequent users	64	15
Experience of use	Less than 6 months	56	9
	6 months - 2 years	63	8
	More than 2 years	83	2

17. Where to enter what data into the ISDACON Project form/module is well explained and described on the webpage

		Where to enter what data into the ISDACON Project form/module is well explained and described on the webpage	
		Gennemsnit	Antal
Total	Total	72	18
Organisation - by	Serbian Line Ministry	72	18
Frequency of use	Low frequent users	67	2
	Monthly users	67	1
	Frequent users	73	15
Experience of use	Less than 6 months	67	8
	6 months - 2 years	71	8
	More than 2 years	100	2

18. The categories (variables) used in the ISDACON Project form are adequate and match my organization

		The categories (variables) used in the ISDACON Project form are adequate and match my organization	
		Gennemsnit	Antal
Total	Total	61	18
Organisation - by	Serbian Line Ministry	61	18
Frequency of use	Low frequent users	67	2
	Monthly users	67	1
	Frequent users	60	15
Experience of use	Less than 6 months	63	8
	6 months - 2 years	63	8
	More than 2 years	50	2

19. The new ISDACON interface for entering project proposals is an improvement compared to the old interface

		The new ISDACON interface for entering project proposals (introduced in May 2007) is an improvement compared to the old interface	
		Gennemsnit	Antal
Total	Total	74	9
Organisation - by	Serbian Line Ministry	74	9
Frequency of use	Low frequent users	67	1
	Monthly users	67	1
	Frequent users	76	7
Experience of use	6 months - 2 years	71	7
	More than 2 years	83	2

20. The new ISDACON interface for entering project proposals is quicker and more responsive than the old interface

		The new ISDACON interface for entering project proposals is quicker and more responsive than the old interface	
		Gennemsnit	Antal
Total	Total	63	9
Organisation - by	Serbian Line Ministry	63	9
Frequency of use	Low frequent users	67	1
	Monthly users	67	1
	Frequent users	62	7
Experience of use	6 months - 2 years	67	7
	More than 2 years	50	2

21. I am familiar with the ISDACON technical guidelines (= the user manual describing how to enter data)

		I am familiar with the ISDACON technical guidelines (= the user manual describing how to enter data)	
		Gennemsnit	Antal
Total	Total	70	18
Organisation - by	Serbian Line Ministry	70	18
Frequency of use	Low frequent users	67	3
	Monthly users	33	1
	Frequent users	74	14
Experience of use	Less than 6 months	71	8
	6 months - 2 years	67	8
	More than 2 years	83	2

22. I have received proper training/instruction on how to enter data into ISDACON

		I have received proper training/instruction on how to enter data into ISDACON	
		Gennemsnit	Antal
Total	Total	55	17
Organisation - by	Serbian Line Ministry	55	17
Frequency of use	Low frequent users	33	2
	Monthly users	67	1
	Frequent users	57	14
Experience of use	Less than 6 months	33	9
	6 months - 2 years	78	6
	More than 2 years	83	2

24. Data on donor funding within my organization´s mandate is entered fast and efficiently into ISDACON by the DACU staff

		Data on donor funding within my organization´s mandate is entered fast and efficiently into ISDACON by the DACU staff	
		Gennemsnit	Antal
Total	Total	56	9
Organisation - by Isdacon	International donor organisation	56	9
Frequency of use	Low frequent users	61	6
	Monthly users	67	1
	Frequent users	33	2
Experience of use	Less than 6 months	33	1
	6 months - 2 years	60	5
	More than 2 years	56	3

25. The financial information on donor funding within my organization´s mandate is entered accurately into ISDACON by the DACU staff

		The financial information on donor funding within my organization´s mandate is entered accurately into ISDACON by the DACU staff	
		Gennemsnit	Antal
Total	Total	56	9
Organisation - by Isdacon	International donor organisation	56	9
Frequency of use	Low frequent users	61	6
	Monthly users	67	1
	Frequent users	33	2
Experience of use	Less than 6 months	33	1
	6 months - 2 years	60	5
	More than 2 years	56	3

26. The general information and requirements on donor funding within my organization´s mandate are entered accurately into ISDACON by the DACU staff

		The general information and requirements on donor funding within my organization´s mandate are entered accurately into ISDACON by the DACU staff	
		Gennemsnit	Antal
Total	Total	54	8
Organisation - by Isdacon	International donor organisation	54	8
Frequency of use	Low frequent users	67	5
	Monthly users	33	1
	Frequent users	33	2
Experience of use	Less than 6 months	33	1
	6 months - 2 years	58	4
	More than 2 years	56	3

27. The categories (variables) used (...) in ISDACON are adequate and matching the categories used in ´real-life´ by my organization

		The categories (variables) used (...) in ISDACON are adequate and matching the categories used in ´real-life´ by my organization	
		Gennemsnit	**Antal**
Total	Total	58	8
Organisation - by Isdacon	International donor organisation	58	8
Frequency of use	Low frequent users	67	5
	Monthly users	67	1
	Frequent users	33	2
Experience of use	Less than 6 months	33	1
	6 months - 2 years	67	4
	More than 2 years	56	3

28. The project proposal format of ISDACON is giving a satisfying overview of the project´s purpose, key activities and budget

		The project proposal format of ISDACON is giving a satisfying overview of the project´s purpose, key activities and budget	
		Gennemsnit	**Antal**
Total	Total	54	8
Organisation - by Isdacon	International donor organisation	54	8
Frequency of use	Low frequent users	60	5
	Monthly users	67	1
	Frequent users	33	2
Experience of use	Less than 6 months	33	1
	6 months - 2 years	58	4
	More than 2 years	56	3

29. I have received proper training/instruction on how use the ISDACON

		I have received proper training/instruction on how use the ISDACON	
		Gennemsnit	**Antal**
Total	Total	41	9
Organisation - by Isdacon	International donor organisation	41	9
Frequency of use	Low frequent users	39	6
	Monthly users	67	1
	Frequent users	33	2
Experience of use	Less than 6 months	33	1
	6 months - 2 years	53	5
	More than 2 years	22	3

31. The Report module is useful to extract information from the ISDACON

		The Report module is useful to extract information from the ISDACON	
		Gennemsnit	**Antal**
Total	Total	66	43
Organisation - by Isdacon	Serbian Line Ministry	65	23
	International donor organisation	67	13
	Other	67	7
Frequency of use	Low frequent users	69	14
	Monthly users	58	8
	Frequent users	67	21
Experience of use	Less than 6 months	63	18
	6 months - 2 years	67	18
	More than 2 years	71	7

32. The reports generated by the Report module in ISDACON are useful for my organization

		The reports generated by the Report module in ISDACON are useful for my organization	
		Gennemsnit	**Antal**
Total	Total	64	38
Organisation - by Isdacon	Serbian Line Ministry	63	20
	International donor organisation	67	13
	Other	60	5
Frequency of use	Low frequent users	67	14
	Monthly users	67	6
	Frequent users	61	18
Experience of use	Less than 6 months	58	15
	6 months - 2 years	67	17
	More than 2 years	72	6

33. It is technically easy to generate reports with the Report module

		It is technically easy to generate reports with the Report module	
		Gennemsnit	**Antal**
Total	Total	65	35
Organisation - by Isdacon	Serbian Line Ministry	63	18
	International donor organisation	64	11
	Other	72	6
Frequency of use	Low frequent users	72	13
	Monthly users	72	6
	Frequent users	56	16
Experience of use	Less than 6 months	64	15
	6 months - 2 years	64	15
	More than 2 years	67	5

34. Having a map tool showing graphically how funding is allocated by sectors to geographical regions seems like a very useful feature

| | | Having a map tool showing graphically how funding is allocated by sectors to geographical regions seems like a very useful feature | |
		Gennemsnit	Antal
Total	Total	68	42
Organisation - by Isdacon	Serbian Line Ministry	62	20
	International donor organisation	73	15
	Other	76	7
Frequency of use	Low frequent users	71	16
	Monthly users	76	7
	Frequent users	63	19
Experience of use	Less than 6 months	67	16
	6 months - 2 years	67	19
	More than 2 years	76	7

35. The Report module allows me to decide the level of detail and aggregation when generating reports

| | | The Report module allows me to decide the level of detail and aggregation when generating reports | |
		Gennemsnit	Antal
Total	Total	59	32
Organisation - by Isdacon	Serbian Line Ministry	56	16
	International donor organisation	60	10
	Other	67	6
Frequency of use	Low frequent users	61	12
	Monthly users	73	5
	Frequent users	53	15
Experience of use	Less than 6 months	58	12
	6 months - 2 years	58	15
	More than 2 years	67	5

36. I have received proper training/ instruction on how to use the report module in ISDACON

| | | I have received proper training/ instruction on how to use the report module in ISDACON | |
		Gennemsnit	Antal
Total	Total	34	39
Organisation - by Isdacon	Serbian Line Ministry	25	21
	International donor organisation	44	12
	Other	44	6
Frequency of use	Low frequent users	41	13
	Monthly users	33	7
	Frequent users	30	19
Experience of use	Less than 6 months	25	17
	6 months - 2 years	38	16
	More than 2 years	50	6

38. The Search module is useful for finding stored information about projects and funding in ISDACON

		The Search module is useful for finding stored information about projects and funding in ISDACON	
		Gennemsnit	**Antal**
Total	Total	62	44
Organisation - by Isdacon	Serbian Line Ministry	60	24
	International donor organisation	64	13
	Other	67	7
Frequency of use	Low frequent users	69	14
	Monthly users	58	8
	Frequent users	59	22
Experience of use	Less than 6 months	56	19
	6 months - 2 years	65	19
	More than 2 years	72	6

39. The number of search criteria in the Search module is adequate

		The number of search criteria in the Search module is adequate	
		Gennemsnit	**Antal**
Total	Total	63	41
Organisation - by Isdacon	Serbian Line Ministry	62	22
	International donor organisation	64	12
	Other	62	7
Frequency of use	Low frequent users	67	13
	Monthly users	57	7
	Frequent users	62	21
Experience of use	Less than 6 months	63	17
	6 months - 2 years	63	18
	More than 2 years	61	6

40. The selection of search criteria is adequate and useful

		The selection of search criteria is adequate and useful	
		Gennemsnit	**Antal**
Total	Total	62	42
Organisation - by Isdacon	Serbian Line Ministry	59	23
	International donor organisation	67	12
	Other	62	7
Frequency of use	Low frequent users	62	14
	Monthly users	72	6
	Frequent users	59	22
Experience of use	Less than 6 months	63	17
	6 months - 2 years	60	19
	More than 2 years	67	6

41. I have received proper training/ instruction on how to use the Search module in ISDACON

		I have received proper training/ instruction on how to use the Search module in ISDACON	
		Gennemsnit	**Antal**
Total	Total	44	38
Organisation - by Isdacon	Serbian Line Ministry	40	20
	International donor organisation	49	13
	Other	47	5
Frequency of use	Low frequent users	48	11
	Monthly users	52	7
	Frequent users	38	20
Experience of use	Less than 6 months	33	18
	6 months - 2 years	52	14
	More than 2 years	56	6

43. ISDACON is a reliable source for finding (...) information on international donor funding and national development projects

		ISDACON is a reliable source for finding (...) information on international donor funding and national development projects	
		Gennemsnit	**Antal**
Total	Total	67	43
Organisation - by Isdacon	Serbian Line Ministry	70	23
	International donor organisation	60	14
	Other	72	6
Frequency of use	Low frequent users	60	16
	Monthly users	71	7
	Frequent users	70	20
Experience of use	Less than 6 months	67	17
	6 months - 2 years	65	20
	More than 2 years	72	6

44. The documents are well organized and categorized on the ISDACON webpage

		The documents are well organized and categorized on the ISDACON webpage	
		Gennemsnit	**Antal**
Total	Total	59	44
Organisation - by Isdacon	Serbian Line Ministry	53	22
	International donor organisation	63	16
	Other	72	6
Frequency of use	Low frequent users	60	15
	Monthly users	63	8
	Frequent users	57	21
Experience of use	Less than 6 months	51	17
	6 months - 2 years	65	20
	More than 2 years	62	7

45. I am satisfied with the number and quality of the documents found in ISDACON

		I am satisfied with the number and quality of the documents found in ISDACON	
		Gennemsnit	**Antal**
Total	Total	60	44
Organisation - by Isdacon	Serbian Line Ministry	64	23
	International donor organisation	53	15
	Other	61	6
Frequency of use	Low frequent users	56	15
	Monthly users	62	7
	Frequent users	62	22
Experience of use	Less than 6 months	63	18
	6 months - 2 years	56	19
	More than 2 years	62	7

46. The documents and files stored in the Documents section of ISDACON can be downloaded without problems

		The documents and files stored in the Documents section of ISDACON can be downloaded without problems	
		Gennemsnit	**Antal**
Total	Total	67	43
Organisation - by Isdacon	Serbian Line Ministry	71	23
	International donor organisation	62	13
	Other	62	7
Frequency of use	Low frequent users	62	15
	Monthly users	67	7
	Frequent users	70	21
Experience of use	Less than 6 months	67	16
	6 months - 2 years	65	20
	More than 2 years	71	7

47. I have received proper training/ instruction on how to find documents and information in ISDACON

		I have received proper training/ instruction on how to find documents and information in ISDACON	
		Gennemsnit	**Antal**
Total	Total	47	36
Organisation - by Isdacon	Serbian Line Ministry	44	19
	International donor organisation	56	12
	Other	40	5
Frequency of use	Low frequent users	52	11
	Monthly users	48	7
	Frequent users	44	18
Experience of use	Less than 6 months	33	16
	6 months - 2 years	53	15
	More than 2 years	73	5

48. ISDACON contains a useful and relevant collection of links

		ISDACON contains a useful and relevant collection of links	
		Gennemsnit	Antal
Total	Total	66	37
Organisation - by Isdacon	Serbian Line Ministry	67	19
	International donor organisation	64	13
	Other	67	5
Frequency of use	Low frequent users	64	12
	Monthly users	67	5
	Frequent users	67	20
Experience of use	Less than 6 months	67	13
	6 months - 2 years	63	17
	More than 2 years	71	7

50. I am satisfied with the existing support and guidelines available on the ISDACON webpage

		I am satisfied with the existing support and guidelines available on the ISDACON webpage	
		Gennemsnit	Antal
Total	Total	60	41
Organisation - by Isdacon	Serbian Line Ministry	61	22
	International donor organisation	61	12
	Other	57	7
Frequency of use	Low frequent users	62	14
	Monthly users	62	7
	Frequent users	58	20
Experience of use	Less than 6 months	49	15
	6 months - 2 years	68	19
	More than 2 years	62	7

51. It would be useful to have a HELP option on the webpage, to resolve any problems when working with ISDACON

		It would be useful to have a HELP option on the webpage, to resolve any problems when working with ISDACON	
		Gennemsnit	Antal
Total	Total	78	43
Organisation - by Isdacon	Serbian Line Ministry	77	22
	International donor organisation	76	14
	Other	81	7
Frequency of use	Low frequent users	76	15
	Monthly users	83	8
	Frequent users	77	20
Experience of use	Less than 6 months	73	16
	6 months - 2 years	82	20
	More than 2 years	76	7

52. I am satisfied with the level of support from the DACU staff

		I am satisfied with the level of support from the DACU staff	
		Gennemsnit	Antal
Total	Total	74	39
Organisation - by Isdacon	Serbian Line Ministry	75	20
	International donor organisation	75	12
	Other	71	7
Frequency of use	Low frequent users	73	15
	Monthly users	81	7
	Frequent users	73	17
Experience of use	Less than 6 months	74	14
	6 months - 2 years	70	19
	More than 2 years	89	6

53. I am satisfied with the level of support from the ISDACON IT team

		I am satisfied with the level of support from the ISDACON IT team	
		Gennemsnit	Antal
Total	Total	71	34
Organisation - by Isdacon	Serbian Line Ministry	74	18
	International donor organisation	63	10
	Other	72	6
Frequency of use	Low frequent users	64	14
	Monthly users	83	4
	Frequent users	73	16
Experience of use	Less than 6 months	69	12
	6 months - 2 years	71	17
	More than 2 years	73	5

54. I find the ´Questions & Suggestions´-field on the ISDACON webpage very useful

		I find the ´Questions & Suggestions´-field on the ISDACON webpage very useful	
		Gennemsnit	Antal
Total	Total	69	36
Organisation - by Isdacon	Serbian Line Ministry	67	18
	International donor organisation	73	11
	Other	67	7
Frequency of use	Low frequent users	69	15
	Monthly users	73	5
	Frequent users	67	16
Experience of use	Less than 6 months	60	14
	6 months - 2 years	75	16
	More than 2 years	72	6